

Information on processing personal data for shareholders, shareholder representatives and guests at the general shareholders' meeting of COMMERZBANK Aktiengesellschaft

Commerzbank AG ("we", "us", "our") is very serious about protecting your data. We would like to provide you an overview in the following information about the processing of your personal data in connection with conducting our general shareholders' meeting and your rights under data protection law (Art. 13 et seq. GDPR").

Who is responsible for the data processing and who can I contact?

The responsible person is:

Commerzbank AG
Kaiserplatz
60261 Frankfurt am Main
Telephone: +49 69 98660208
meinebank@commerzbank.com

You can reach our company data protection officer at:

Commerzbank AG
Data Protection Officer
Kaiserplatz
60261 Frankfurt am Main
Telephone: +49 69 98660208
datenschutzbeauftragter@commerzbank.com

Which personal data are involved?

If you register as a guest for the general shareholders' meeting or if you grant a proxy as a shareholder, we collect personal data about you and/about your representative:

- last name and first name
- contact data (e.g. address, email address)

We also process the following data of shareholders and their representatives (proxies):

- data related to the shares (e.g. number of shares, class of shares, type of possession of the shares)
- data related to the general shareholders' meeting (e.g. number of the entry ticket)

For which purposes are data processed and what is the legal basis?

We collect and use the personal data provided by you for the following purposes:

- for your participation at the general shareholders' meeting
- in order to fulfill the requirements under stock corporations' law (e.g. for the list of participants)
- in order to make it possible to exercise the rights as a shareholder (e.g. taking the floor to speak and voting)

The processing of the personal data is legally required in order to participate at the general shareholders' meeting and exercise rights as a shareholder.

The legal basis for the processing is Art. 6 para. 1 sentence 1 lit. c) EU General Data Protection Regulation (GDPR) in conjunction with §§ 118 et seq. German Stock Corporations Act [*Aktiengesetz*, "AktG"].

We also transmit the general shareholders' meeting in the internet, restricted to the shareholders who have registered for this purpose. To the extent the personal data of participants who take the floor to speak are processed, the legal basis for this processing is Art. 6 para. 1 sentence 1 lit. f) GDPR.

We also process your data in other specific situations, to the extent this is necessary to preserve our legitimate interests (Art. 6 para. 1 sentence 1 lit. f) GDPR), including for statistical purposes, for sending out our annual report as well as for photographs in the context of a general shareholders' meeting where you might possibly be photographed.

Who do we receive personal data from?

We and the service providers engaged by us receive the personal data of the shareholders normally from credit institutions who have been instructed by shareholders to hold their shares in custody (so-called securities account banks) through the registration office.

Who receives your data?

Your data are processed within Commerzbank AG by the employees involved in organizing the general shareholders' meeting.

In addition, we use some external service providers to fulfill our contractual duties and duties under the law, and these providers have obligations to comply with data protection law under the processing agreements, Art. 4 no. 8 GDPR.

The service providers retained by us for the purpose of conducting the general shareholders' meeting process the personal data of the shareholders exclusively in accordance with our instructions and only to the extent this is necessary to perform the contracted service. All

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employees of Commerzbank AG and the employees of the retained service providers who have access to personal data of the shareholders and/or who process these data have an obligation to treat these data as confidential. In addition, personal data of shareholders and proxies who participate at the general shareholders' meeting can be viewed by other shareholders and proxies as provided for in the law (especially the list of participants, § 129 AktG).

Which rights do you have with regard to your personal data?

To the extent permitted by applicable law, you have the right to:

- information about the personal data
- information about the source of the data, the purpose and the end of the processing, the details about the controller of the processing, the contract processors and the parties to the data are disclosed
- correction and update of your personal data as well as completion of incomplete personal data
- erasure of your personal data if the data are no longer needed to fulfill the above referenced purposes
- objection against the processing of your personal data (see below)
- submission of a complaint to us and/or the data protection supervisory authority that has jurisdiction over us

Information about your right to object pursuant to Art. 21 GDPR

You have the right to object at any time, subject to the prerequisites set forth in the law, to the processing of personal data related to you conducted on the basis of Article 6 para. 1 sentence 1 lit. f) GDPR (data processing on the basis of a weighing of interests) based on reasons resulting from your specific situation.

If you submit an objection, we will no longer process your personal data unless we can prove necessary grounds for the processing deserving of protection which outweigh your interests, rights and freedoms or if the processing serves to assert, exercise or defend against legal claims.

The objection does not require any specific form and can be declared stating your name, your address and your date of birth to the following address:

Commerzbank AG
Kaiserplatz
60261 Frankfurt am Main
Telephone: +49 69 98660208
widerspruch@commerzbank.com

Are you required to provide the requested personal data?

Yes, we need the data in order to be able to fulfill requirements under stock corporations' law and enable you to exercise the rights as a shareholder.

How long do we retain your personal data?

We erase the personal data of the shareholders in accordance with the provisions in the law, especially when the personal data are no longer needed for the original purposes for which they were collected and processed and when the data are no longer needed in connection with any administrative or court proceedings and when there are no statutory duties to retain the data.